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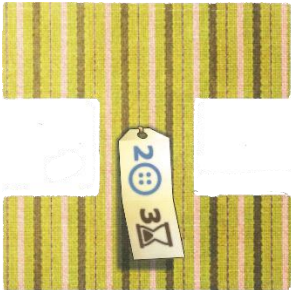
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Which form of transport do you usually use to go to work?

Which form of transport do you usually use to travel on business?

Which form of transport do you usually use to go on holidays?

'The average business traveller takes seven trips per year.' How many trips do you take?

What do you like about travelling?

What do you not like?

How do you think airport hotels differ from other hotels?

When might passengers want to use airport hotels?

What facilities are there in airport hotels?

How airports hotels save passengers time?

What are the advantages and disadvantages of staying in an airport hotel?

What facilities are obligatory in a hotel when you travel?

How do you usually get to the airport?

How much time do you spend packing for holidays and business trips?

Is there a good restaurant near your office? Why?

Have you ever experienced meeting a very rude receptionist?

Have you ever experienced a really delayed flight?



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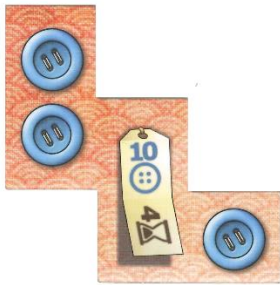
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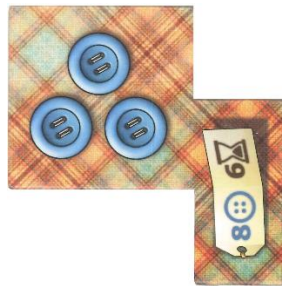
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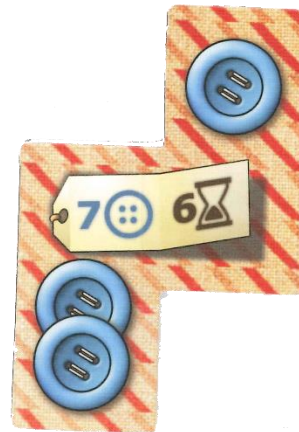
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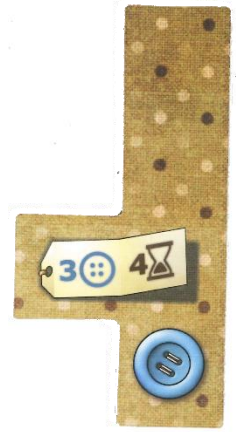
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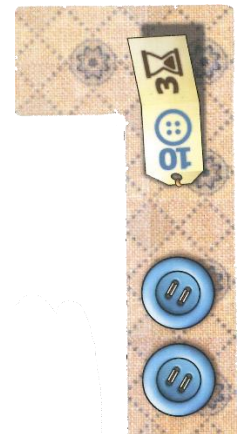
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When do you usually take your holidays?

What kind of food do you like?

Are you interested in architecture when you travel on business?

What goods and services are often bought online?

What do you buy online?

Is there anything you would not buy online? Why?

What do customers usually expect from online shops?

Have you ever experienced a late delivery of a product you bought online?

Have you ever experienced a wrong product delivery when you bought online?

Do you have any plans for this weekend?

Are considering changing your current job?

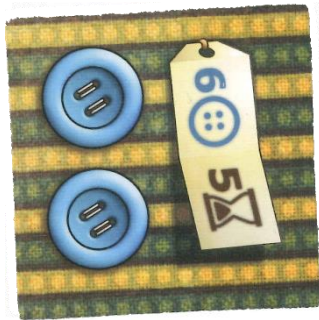
What is your meeting schedule for this week?

Would you recommend your company to other people? Why?

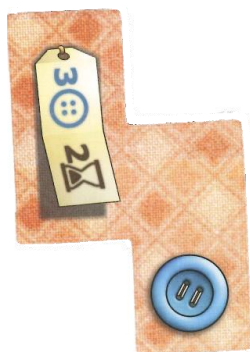
What do you think would make a good online retail service?

What does an online retailer look for in a delivery company?

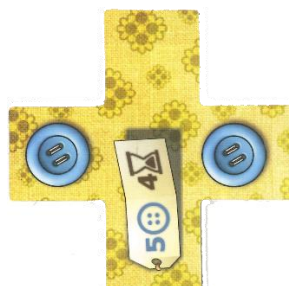
'Everybody is in sales. It doesn't matter what area you work in, you have clients and you need to sell.'
Do you agree?



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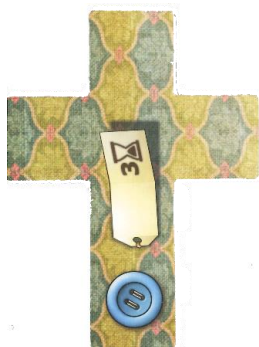
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What makes a good global retailer?	What can companies do to attract new customers?	How does your company advertise?	What do you think of your company's advertising campaigns?
	Do you agree that there is too much advertising on TV and the Internet?	Do you agree that advertising is necessary in a free world?	Do you agree that there should be strict controls on what is advertised and to who?